

Release Notes

ColorPASS-Z5000 Color Server, version 1.0 for CLC5000 copiers

This document contains information about ColorPASS-Z5000 Color Server version 1.0. Before using the ColorPASS-Z5000 Color Server with version 1.0, make a copy of these *Release Notes* and distribute them to all users.

NOTE: This document uses the term “ColorPASS” to refer to the ColorPASS-Z5000 Color Server.

Before printing to the ColorPASS:

- Make sure system software version 1.0 is installed on the ColorPASS.
- Install user software version 1.0 onto client computers. For instructions, see *Getting Started*.

Server

Activity Light

The Activity Light may not flash green even if the ColorPASS is communicating with a remote computer using the Command WorkStation or Fiery utilities.

Run Diagnostics

This option is intended for authorized service technicians only.

PANTONE Coated Color Chart

If you set Spot Color Matching to Off, the CMYK Simulation Profile setting specified may not be accurately reflected on the printed page when you print the PANTONE Coated Color Charts.

Clear Server command

The Clear Server command will not clear files if the Create Master option is selected from the printer driver.

Setup

NDS printing

To set up the ColorPASS for NDS printing, select Network Setup>Service Setup>PServer Setup>NDS Setup either from the ColorPASS Control Panel or from Fiery Setup via the Command WorkStation on a remote Windows computer.

Network Setup

If you disable the Enable Ethernet option in the Ethernet area of the Port tab from a remote computer, the options in the Service 2 tab can still be selected.

If you disable the Enable on Ethernet option in the TCP/IP area of the Protocol 1 tab from a remote computer, the options in the Windows Printing Service area of the Service 2 tab can still be selected.

If the TCP/IP options are disabled, the HTTP Connection Support (WWW) options can still be selected from the local setup.

Windows NT 4.0 Server Tools

Configuring and monitoring the Windows NT 4.0 functions from the ColorPASS, or remotely controlling the ColorPASS using Windows NT 4.0 Server Tools require the Advanced Controller Interface option. For more information, contact your authorized service/support technician.

Local Setup

You can access Setup locally at the ColorPASS in these ways:

- Right-click the FieryBar menu and choose Set Up Fiery.
- In the Command WorkStation, choose Setup from the Server menu.

Date format in Local Setup

The date in Server Setup may be displayed in the format DD/MM/YY.

Changing Protocol Settings from Local Setup

If you change TCP/IP Settings by switching to DHCP from Static in the IP configuration pop-up menu in the Network Setup tab of the Fiery Server Setup, and if you change back to Static from DHCP afterwards, make sure to do so from the local Fiery Server Setup.

Maximum frame size for Token Ring

When you specify the maximum frame size for Token Ring in Local Setup, enter the value that corresponds to one of the following settings:

- 4202 (default)
- 2154
- 1130
- 632

These are the same settings available in Remote Setup.

Additionally, the maximum frame size specified in Local Setup or Remote Setup, or at the ColorPASS Control Panel may vary from the actual value with which the ColorPASS system is operating. You can check the actual value on a Configuration page.

AppleTalk Default Zone

When you change the default zone for the AppleTalk protocol in Local Setup, make sure to reboot the ColorPASS to see the effect.

Network

Novell NetWare Cover/Banner Page

To reprint a job from the Command WorkStation when your NetWare network uses a Cover/Banner Page, either select Remove Raster or make sure not to change any print options that require reRIPing in the Properties dialog box. Print options that require reRIPing display the reRIP icon () next to them.

If you print a job with a NetWare banner page in an NDPS environment, the Duplex and Sorter Mode settings specified from the printer driver may have no effect. If this occurs, print the job without the NetWare banner page.

FieryBar

LPR printing via NDPS Gateway

If you print in an NDPS environment on Windows 2000, the filename and user name of the job may not be displayed correctly in the Queues or Job Log window in the Command WorkStation, Fiery WebSpooler, and Fiery Spooler.

Cancel RIP Command

If you print a multiple-page job by selecting “Print and Hold” or “RIP and Hold” from the Command WorkStation Job menu and then select Cancel RIP from the FieryBar menu, an incomplete raster file will be created and displayed in the RIP area of the Command WorkStation Queues window.

Jobs printed to the Direct connection

If you print a job to the Direct connection, the job may be displayed as “Unknown” in the Printing area. However, the job is printed normally.

Activity light

If an error occurs, the activity light on the FieryBar may behave differently from the ColorPASS activity light.

Disk Full message

The “Disk Full” message may not be displayed in the FieryBar when the ColorPASS disk is almost full.

Windows Print Sharing (SMB)

If you set up a Domain or Workgroup in the Windows Printing Service in Local Setup, it is strongly recommended that you set up the service in Local Setup only. Once you have set up the service in Local Setup, do not attempt to change the settings either from the ColorPASS Control Panel or Remote Setup. Do so in Local Setup.

If you configure RARP in Local Setup, the subnet mask and/or gateway address specified in Remote Setup or on the Control Panel may have no effect. As a workaround, enter “0.0.0.0” for the subnet mask and gateway address in Local Setup.

Printing

Page layout and illustration applications

When printing from page layout applications, such as Adobe PageMaker, or illustration applications, such as Adobe Illustrator, you may see white gaps between the text in the foreground and the image in the background. To remove the gaps, choose None for the Sharpness print option.

ColorPASS hard disk space

If you print a job that exceeds the amount of available space on the ColorPASS hard disk, the ColorPASS Control Panel Display window alternately reads “Idle” and “Disk Full,” and the activity light flashes red.

Using the < character for Instructions

If you enter < as the first character in the Instructions fields, the Note may not be printed in the Job Log.

Printing Groups

Printing Groups features are not supported with Windows 2000.

The group name and password for a printing group cannot be saved or archived internally or externally.

To print a job such as a PostScript file using Fiery Downloader with Printing Groups set, print the job to the Hold queue and enter the group name and password from the Command WorkStation Properties dialog box.

SMB printing

When you print a job via SMB printing to either the Print queue or the Hold queue, the file size of the job is double the original size. When you print via the Direct connection, make sure the ColorPASS hard disk has sufficient space to print the job.

IPP Printing

If you try to print using the IPP connection or open the IPP printer icon's Spooler window within thirty seconds after the ColorPASS is rebooted and returns to Idle, you may not be able to print over the IPP connection afterwards.

With IPP printing, if you try to print a job that exceeds the available ColorPASS hard disk space, you may not receive the Disk Full error message. The job may not be printed at all.

Standard TCP/IP printing on Windows 2000

If you print with Raw selected in the Configure Standard TCP/IP Port Monitor dialog box for TCP/IP printing, the filename of the print job sent to the ColorPASS may not be displayed correctly in the Queues or Job Log window of the Command WorkStation, Fiery WebSpooler, or Fiery Spooler. If this occurs, uncheck Enable advanced printing features in the Advanced tab of the printer driver.

When you print via Standard TCP/IP Port on Windows 2000, if someone printed a different job via SMB printing from Windows 95/98, Windows NT 4.0 or Windows 2000 and experienced a Disk Full error, you may not be able to print. If this occurs, choose Shut Down and then choose Reboot System in the Functions menu at the ColorPASS Control Panel.

Custom page size printing

When you print a custom page size job from Microsoft Word on Windows NT 4.0 or Windows 2000, the job may be processed a Letter size job. If this occurs, first specify a custom size in the printer driver and then select the custom size for printing. In this case, top and bottom margins will be 8.5 mm.

Printing from Mac OS computers

In a custom page size job, make sure the values for Margins are within the appropriate range. To display this range, select the drop-down menu under PPD Limits.

Depending on the application, setting Rotate 180 to Yes for a custom page size job may result in part of the image truncated if the orientation of the job is landscape.

Printing from an application

A custom page size job will print with Paper Source set to Auto Select when printed from Adobe PageMaker 6.52. Print options that otherwise could not be selected for a custom page size job can be selected. Therefore, when you print using a custom page size, be sure not to select the following print options:

- Transparency in Media Type
- Duplex
- Slip Sheet
- Sort or Group in Sorter Mode

When you specify Printer's marks or Registration marks in the following applications, the marks may be partially cut off on the output image, even if you select the following options in the respective applications.

- Reduce image to match paper in QuarkXPress
- Reduce to fit Adobe PageMaker

If this occurs, adjust the reduction ratio.

Printing to the Direct connection

Publishing only the Direct connection

Publishing only the Direct connection is not recommended.

Multiple users

If different users print to the Direct connection in rapid succession, the jobs may not print correctly.

Black Overprint

When you print a job that uses the font Times New Roman MT Extra Bold with Font Style set to Italic, specifying any of the Black Overprint settings has no effect if the font size is more than 72 points.

Print options

Spot Color Matching

When Spot Color Matching is set to On, banding (visible steps between shades in a color gradient) or bands of color that are missing altogether may result in the printed image. Also, if you print separations, pages may be printed in color instead of black and white. These undesirable effects depend on the application. As a workaround, set Spot Color Matching to Off.

Copies

The Copies setting specified for a job spooled to the Command WorkStation, Fiery WebSpooler, or Fiery Spooler may not be displayed correctly in the Command WorkStation Properties dialog box or the Override Print Settings dialog box of Fiery WebSpooler or Fiery Spooler. If you specify the setting once again and reprint the job, the job will print without using the setting.

Paper Size

When you print a job from the Windows NT 4.0 printer driver, the settings 11x17 and Tabloid both appear in the Paper Size pop-up menu in the Paper Setup tab of the ColorPASS Properties dialog box. These are different terms for the same size. However, it is recommended to choose 11x17.

Windows 95/98/Me printer driver

Page Order

While processing a job with the Page Order print option set to Reverse, if the ColorPASS hard disk becomes full, the ColorPASS may continue RIPping, the job, and the job may not print. If this occurs, reboot the ColorPASS.

ColorPASS disk full

Jobs are stored in RAM first and then on the ColorPASS hard disk when RAM becomes full. The ColorPASS hard disk continues storing jobs until it reaches its capacity. If the ColorPASS hard disk becomes full while processing a job, printing is cancelled automatically when the job has these print option settings:

- Page Order set to Reverse
- Page Order set to Forward, Sorter Mode set to Collate, and Copies set to more than 2

If the job is cancelled in these cases, increase the available disk space and reprint the job.

Unprintable Area

When you access Unprintable Area in the Paper Size area from the Paper Source print option bar, the default values may not be displayed correctly in the Unprintable Area dialog box.

Also, values that you have specified in each field may not be displayed correctly in the Unprintable Area dialog box or may have no effect for printing.

Properties window

The RGB Separation option specified in the Windows 95/98/Me printer drivers may be displayed as Printer's Default in the Properties window, although the job will print normally with the specified setting in the printer drivers.

Margins

Margins specified in the printer driver may not be correctly printed.

Setting up printing with Windows 95

After you install the Windows 95 PostScript printer driver and display the printer driver's Properties dialog box, some tabs may be missing in the Properties dialog box, preventing you from specify certain settings. Although this situation occurs rarely, you can correct it by first uninstalling the driver and then reinstalling it. To reinstall, select Network Printer in the Printer Type dialog box. Another solution is to set up SMB printing.

GDI applications

If you try to print an image from a GDI application (for example, Microsoft Word, Imaging for Windows by Kodak, CanoBureau Workgroup series v2.1 or later) on Windows 95/98/Me, and the data size of the image is large (for example, an A3 page size with a resolution of 200 dpi), the image may not print at all. As a workaround, print from Adobe Photoshop, from an illustration or page layout application, or from a Windows NT 4.0 or Windows 2000 computer.

See the *Color Guide* for more information on GDI applications.

Changing the printer driver

Do not change the setting for “Print using the following driver” in the Details tab of the printer driver Properties dialog box. If it is changed, unexpected results may occur. If so, reinstall the printer driver.

Expert Color settings

When you specify settings for CMYK Simulation Method and RGB Separation, enable Two-Way Communication on the Configuration tab, and then finally return to the Expert Color Settings dialog box, these options may not reflect the current default settings specified at the ColorPASS Control Panel. To use these options, choose Standard Color for Print Mode or disable Two-Way Communication.

Additionally, when you change Print Mode to Grayscale in the ColorWise print option bar of the Fiery Printing tab, you may find all the settings set to Printer’s Default. If you use the Color Mode shortcut to change the setting to Grayscale, this does not happen.

Windows NT 4.0 printer driver

Setting up SMB printing

If you set up SMB printing using Point & Print, you cannot specify Installable Options in the Device Setting tab of the ColorPASS Properties dialog box. To specify Installable Options, install the printer driver from the User Software CD or download the driver for installation from the Fiery WebTools Installer.

Additionally, you cannot specify Installable Options in the Advanced tab of the ColorPASS Document Properties dialog box when printing from an application. To specify Installable Options, install the printer driver from the User Software CD, download the driver for installation from the Fiery WebTools Installer, or print your job to the Hold Queue and then override the options from the Command WorkStation Properties window or Fiery WebSpooler/Fiery Spooler Override Print Settings dialog box.

NOTE: Point & Print is the printer driver installation procedure in which you double-click Network Neighborhood, browse to the ColorPASS, and then double-click the ColorPASS printer icon. See *Getting Started* for more information.

Paper Source option

When you choose Document Defaults for the ColorPASS printer icon, the Page Setup tab does not display the Paper Source option, whereas you can see it when you access Properties in the Print dialog box from within the application. While you can make your selection for Paper Source in the Page Setup tab from within the application, it is best to do so in the Fiery Printing tab.

Two-Way Communication

When you specify a setting for CMYK Simulation Method and RGB Separation, enable Two-Way Communication on the Configuration tab, and then finally open the Expert Color Settings dialog box from the ColorWise print option bar in the Fiery Printing tab to see the effect, these options may not reflect the current settings specified at the ColorPASS Control Panel.

To use these options, select Standard Color for Print Mode or disable Two-Way Communication.

Additionally, when you change Print Mode to Grayscale in the ColorWise print option bar of the Fiery Printing, you may find all the settings set to Printer’s Default. If you use the Color Mode shortcut option to change to Grayscale, this does not happen.

Windows 2000 printer driver

Installing the WebTools from Fiery WebTools Installer

You can install the printer driver from Fiery WebTools Installer. When the Digital Signature Not Found window appears, click Yes and complete installation. Printing to the ColorPASS proceeds correctly.

Properties dialog box

When you open the ColorPASS Properties dialog box, features of the General tab may list incorrect information.

Command WorkStation

Configuring the connection to the ColorPASS

With Windows NT 4.0, the Command WorkStation is supported with the TCP/IP protocol only. When you configure the connection to the ColorPASS in the Add New Server or Modify Server Settings dialog box, IPX and PIPE settings appear in the Protocol pop-up menu. Do not select these settings because they are not supported with Windows NT 4.0.

Archiving

Once you have started to archive a job, you cannot cancel archiving.

In the Archive window, if you attempt to delete a job archived to removable media, the job seems to be deleted, even if the media is not inserted in the drive. The Command WorkStation proceeds as though the job was successfully deleted, and no error results. In fact, the job is not deleted.

Creating Filter templates

If you filter jobs, log out of the Command WorkStation, and then log in again, the Queues, Archive, FreeForm, or Job Log window may display jobs according to the filter criteria last specified before log out.

If you filter jobs by date, entering four digits for the year may not work. As a workaround, enter two digits for the year.

When you create a new filter template from the Archive window, the value that you have specified in the Volume field has no effect. When you open the Filter dialog box, the Volume column is blank.

Do not save filter templates with the name "con." The template may not be saved.

Merging jobs of different page orientations

You can merge jobs of different page orientations in the Thumbnail A window if you print jobs from the Windows 95/98 printer drivers.

Saving jobs in the Spool area from the Thumbnail windows

Jobs held in the Spool area can be viewed in the Thumbnail windows if you have Adobe Acrobat (included with the DocBuilder Pro Upgrade for the Command WorkStation) installed on your Windows computer.

Merging jobs of different page sizes in the Thumbnail A window

You can merge jobs of different page sizes in the Thumbnail A window; however, the job may not print correctly.

Downloading multiple jobs

If you immediately cancel downloading multiple jobs from the Command WorkStation running on a remote computer, the first job may not be canceled. However, the remaining jobs will be canceled.

Downloading jobs from removable media

When you launch Fiery Downloader from the Command WorkStation and download files from a removable media device or CD-ROM, the Modified column may not correctly display the date and time. Additionally, the date may be displayed in the format MM/DD/YY.

Clearing the ColorPASS

If you clear the ColorPASS hard disk by choosing Clear from the Server menu on the Command WorkStation, wait until the ColorPASS returns to Idle before you log in to the Command WorkStation again.

Managing fonts

If you download fonts not resident on the ColorPASS from the Command WorkStation running locally (doing so requires the Advanced Controller Interface option), be sure to do so using Fiery Downloader. Do not use the Manage Fonts Command from the Server menu.

Remove White PPT Background

The Remove White PPT Background print option is available only from the Command WorkStation Properties window. To use this option on a Mac OS computer, set the printer driver option Color Matching to any other setting than PostScript Color Matching.

CMYK Simulation Profile

If you set CMYK Simulation Profile to SWOP-Coated (EFI), DIC (EFI), or Euroscale (EFI) from the Windows 95/98 printer driver with Two-way communication enabled, and then try to override the setting from the Properties window, the pull-down menu becomes blank, preventing you from selecting a setting. As a workaround, right-click the box again, choose SWOP-Coated, DIC, or Euroscale, and override the setting. This also applies to profiles downloaded using ColorWise Pro Tools Profile Manager for use as simulation or output profile print options.

Size Column in the Job Log window

When you print an imposed job or a print job using Fiery Downloader, “0” may be displayed in the Size column of the Job Log window.

Setup from the Command WorkStation

After you make any changes to the settings in remote Setup, save the changes so they will take effect, and reboot the ColorPASS. When you access the Server setup options to see if the changes have taken effect, the “Unable to open communication to the specified server” message appears. When you verify the connection, a protocol message may appear; however, the message will disappear in several minutes.

Additionally, if you change the Print to PS Error option from Yes to No, the option remains set to Yes in the Paper Setup screen of the Command WorkStation running remotely.

However, you can see the option changed to No in the Paper Setup screen of the Command WorkStation running locally or on a Configuration page.

Template Path

A location specified as Template Path in the Preferences dialog box may not be properly acknowledged for saving filter or DocBuilder Pro templates.

Copies override

When you override the Copies setting in the Properties window, you may be prompted to enter a three-digit number for the number of copies. If this occurs, enter any three-digit number, log out from the Command WorkStation, log in to it once again, and then specify the number of copies you need for the job. If you are still unable to specify the number after logging out and logging in, restart the Command WorkStation.

Compression override

Overriding the Compression setting in the Properties window may have no effect.

Custom page size override

If you override the page size from a custom page to one of the standard paper sizes (for example, Letter) in the Properties window, the job may be recognized as a custom page size job, which prevents you from specifying the following options:

- Paper Source (other than Stack Bypass)
- Sorter Mode (other than Off or Collate)
- Stack Mode
- Slip Sheet
- Paper Source Alignment
- Transparency Interleaving
- Duplex (other than Manual or off)
- Transparency for Media Type

Server Fonts window

If you click the Update button successively in a short time, the Command WorkStation may stop updating the font list display halfway through the process, and jobs printed after this may be held in the Spool area of the Queues window and may not be printed. If this happens, reboot the ColorPASS.

RIP and Hold

If you RIP and Hold any job in the Queues window, the “Printed” message appears in the Fiery Link window.

Send to <server> command

If the disk reaches full when you send a job to another connected ColorPASS, the process may be completed without the “Disk Full” warning, and the job may not print at all.

Overriding print settings for jobs in the Spool area

If you override print settings for a job held in the Spool area after you have edited that job in the Thumbnail windows, the settings may revert to the settings specified for the non-edited original job. If you want overrides to take effect, do not to save the job in the Thumbnail windows.

Size column in the Job Log window

If you print jobs with raster data from the Print or RIP area, the number of pages may be displayed in the Size column of the Job Log Window.

Print Pages Command from the File menu

If you choose Print Pages from the File menu and then specify Local Printer in the Select Printer area to print an Archive Log or Queues, only one page will be printed, even if there is more than one page to print. As a workaround, choose the Print command from the Window menu.

Creep Adjustment

The Creep Adjustment menu may not work properly depending on your choice of the template or number of pages of that particular job.

Thumbnail viewing from the Spool area

If you view a job that has a file size that is less than several dozen kilobytes in the Thumbnail A window, and if you close the window by saving without making any edits, an application error may result. If this happens, reboot the Command WorkStation.

Jobs archived to a removable media device

If you archive jobs to a removable media device, job commands including Hold, RIP and Hold, Print, and Print and Hold cannot be canceled.

Launching ColorWise Pro Tools

If the Command WorkStation software is uninstalled, ColorWise Pro Tools cannot be launched.

DocBuilder Pro

Sheet Settings

The Size pop-up menu has several options available to specify the dimensions of the sheet. You cannot delete the options or enter a new value manually unless otherwise you choose a custom size.

The Size setting in the Sheet area does not change when you apply a template; therefore, the Size setting cannot be saved when you create a custom template.

Adobe Acrobat 4.05

To use DocBuilder Pro, you must install Adobe Acrobat 4.05 from the Acrobat 4.0 for DocBuilder Pro CD. If you have already installed a non-DocBuilder Pro version of Adobe Acrobat 4.0 on your computer, you cannot use it to use DocBuilder Pro.

Scaling

If you enter a value greater than the default in the Scaling area, the setting specified will have no effect on the printed job.

Dongle (hardware key)

To use DocBuilder Pro, you need to install a dongle on your Windows computer. Some page layout or illustration applications may need a dongle separately, and you can connect the dongle for use with DocBuilder Pro to the end of such a dongle in serial order. If this combination of dongles disallows the use of DocBuilder Pro, install the DocBuilder Pro dongle first.

Printer's Marks

The location of Printer's marks on the printed job may differ from the location that appears in the Imposition window, depending on the Orientation setting specified in the Sheet area.

Additionally, the date and time of the job label will be updated when the job is reRIPped.

Printer's marks on the blank pages inserted may not be printed correctly depending on the number of pages of the original job and the template that you specify for the layout of the imposed job. If that happens, you may need to insert blank pages before imposing the original job.

Inaccurate display

When you impose a job that has the print option Color Mode set to Grayscale, the job may be displayed in color in the Imposition window. However, the job is printed in grayscale.

TrueType fonts

When a job is imposed, TrueType fonts used for the job may be converted to a Type 1 font.

Page limitations

All pages of an imposed job may not be printed depending on the number of pages.

Duplex print options

If you specify a Duplex print option (Duplex or Manual) for a job containing an odd number of pages in the Imposition window, a blank page will be counted as a black-and-white page in the Job Log window and on the copier counter.

Copies setting in the Properties window

When you open the Properties window of an imposed job, the Copies row may be left blank, and, if printed without specifying the setting, one copy of the job will be printed. To print the correct number of copies, make sure to specify the setting after imposition.

Invalid print job

When the Invalid print job error message appears in the Print status bar of the Queues window, the job row of that particular imposed job is displayed in light red. In the Job Log window, however, Cancel is displayed in the "Device" column. The message is displayed for a very brief amount of time.

Paper Size

The Paper Size print option specified in the Windows 95/98 printer drivers may not be displayed correctly in the Imposition window, and the job may print on the paper size displayed depending on the template selected.

Print options

The following print option settings specified for the original pre-imposed PostScript or PDF file remain in effect for printing even after the job is saved as an imposed job:

- Color Mode
- Copies
- Media Type
- Paper Source

If you specify a paper size in the Size menu that needs to be fed from the Stack Bypass tray (for example, 12x18), the Paper Source setting automatically changes to SB (Stack Bypass). As a workaround, set Duplex to Manual in the Sheet area.

Setting Duplex to Manual will also change the Paper Source print option to SB (Stack Bypass), if a different option is specified for the original pre-imposed job.

The Copies setting specified for the original pre-imposed job will automatically be changed to 1 when the job is imposed.

You can override the Copies settings from the Command WorkStation Properties window for the post-imposed job. Note that the other print option settings are grayed out and cannot be overridden after imposition. For a duplex override, make sure to set Duplex before imposition.

Job error

When a job error occurs while printing an imposed job, “Cancel” will be displayed in the Status column of the Job Log window.

Adobe PageMaker 6.52

If you specify Duplex On for a print job created with Adobe PageMaker 6.52, the job may be printed using a Top-Bottom setting, if Orientation is set to Landscape in the Imposition window.

Windows NT 4.0

When you impose a job printed from Windows NT 4.0 computers, if the job contains image data only, the job may be converted into a PDF file. Therefore, the page orientation will differ from that of the original.

Re-imposing a job

You can re-impose jobs already imposed. However, never try to change the Duplex setting when re-imposing them.

Sheet settings

If you change the paper size in the Size pop-up menu, depending on your choice of the template, images may be cut off on both ends of the printed page. As a workaround, specify a smaller scaling percentage in the Scaling area.

Additionally, a paper size change in the Size pop-up menu, depending on your choice of the template and the paper size of the original pre-imposed job, may result in the center space between the pages on a sheet being considerably narrowed.

Invalid Print Job

When you print an imposed job with conflicting combinations of print options, the job may print normally without generating the Invalid Print Job message.

Size column in the Job Log window

When you print an imposed job, “0” may be displayed in the Size column of the Job Log window.

Editing in the full-screen preview window

When you exit the full-screen preview window after making edits, be sure to exit Adobe Acrobat at the same time.

Imposition**Gang Up Unique**

To use a template for which you have entered 1 for Rows and 3 for Columns in the Layout area, the number of pages in the template must be the same as that of the job imposed when the template was saved.

Date & Time

If you check Date & Time in the Printer's Mark dialog box, printed output may display the date in the format MM/DD/YY.

Landscape jobs

Depending on the application, you can impose landscape jobs that have both portrait and landscape pages.

Manual duplex

If Orientation is set to Landscape, Duplex is set to Manual, and any Gang Up setting is selected for an imposed job, the job may print using a Top-Bottom setting, depending on the rows and columns specified.

Imposing a job created with Adobe PageMaker or QuarkXPress

When you impose a job created with Adobe PageMaker or QuarkXPress, Duplex will automatically be set to On. A blank page will consequently be printed for single-page jobs. As a workaround, select 1-up full bleed from the Template menu.

Imposing a PDF job downloaded with Fiery Downloader

When you impose a PDF job downloaded with Fiery Downloader, Duplex will automatically be set to On. A blank page will consequently be printed for single-page jobs. As a workaround, select 1-up full bleed from the Template menu.

Windows 98

If you use Fiery Imposition on a Windows 98 computer, you may experience operational difficulty associated with the system resources. As a workaround, exit all applications and reconnect to the Command WorkStation.

Fiery Link**File Info**

The number of pages or the number of copies may not displayed correctly.

The processor name is not displayed correctly.

If File Info is displayed when jobs are being sent from more than one ColorPASS, the total number of queued jobs and the number of those jobs that is sent by the user may not return to “0” after all the jobs have finished printing. As a workaround, change to another tool and change back to File Info once again.

Printing using free size paper

If you print a job by setting Paper Source to MF-Size Set at Copier, loading and specifying free size paper from the copier, the job may be displayed as “Unknown” in the Active Job list window.

Windows computers

If you select the “Animate windows, menus, and lists” checkbox in the Visual effects area of the Effects tab of the Display Properties dialog box in the Windows Control Panel, you may not be able to display Fiery Link on the Windows screen when you click the Minimize button.

Printing to the Direct connection

When you print a job to the Direct connection, the job may be displayed for a very short time in the Active Job list window. If printing has finished, jobs may remain displayed in the Active Job List window as if waiting to be printed. In this case, the “Printed” message may not appear.

Error Messages

Some messages that appear on the ColorPASS or the Command WorkStation may not be available with Fiery Link.

Additionally, the message that appears in the Fiery Status window may not be identical to the one displayed on the ColorPASS.

The following ColorPASS error messages may not be displayed correctly in the Fiery Link window:

Disk full
Place printed pages face down in MF tray
Invalid print job

Adding a new ColorPASS connection

To add a new ColorPASS server from the Edit My Fiery List window, make sure that the ColorPASS you want added is turned On. If you cannot locate it, select No in the window and confirm that the ColorPASS is turned On and is connected to your network.

Active Job List window

The time displayed for “Printed At” may not be correct.

Support

The Support tool may not correctly display the Server Support information entered in Server Setup via the Command WorkStation.

The Support tool may not correctly display the Server Support information depending on the display or font settings specified on your computer.

Fiery Scan

“Printed” Message

For jobs that have been RIPped and held from the Command WorkStation, the “Printed” message appears in the Fiery Link window.

Changing Prescan size from a Windows computer

When you change the paper size from the Prescan size pop-up menu on a Windows computer, the Fiery Scan dialog box may not be displayed correctly, and the ColorPASS will not scan the job.

Scanning from Imaging for Windows 98

When you print an image scanned in grayscale, the image may output in color, depending on the application.

Additionally, if you specify A3 for Scan Size, 400 dpi for Resolution, and Full Color for Scan Mode and then print the scanned image, it may generate a PostScript error and the job may not print at all. If this occurs, save the job as TIFF and print it from Adobe Photoshop 5.5.

Entering a copier department ID

If the copier has a department ID password specified, you need to enter the password from the copier control panel to scan the job. Refer to the *Color Laser Copier Operator's Manual* for more information.

Canceling jobs after Prescan

Canceling printing a job that has been prescanned may not work.

Suspend Printing

If you scan a job when you have suspended printing, make sure to reboot the ColorPASS and connect Fiery Scan to the ColorPASS after the ColorPASS is restarted.

Scanning a document into Adobe Acrobat

With the Fiery Scan plug-in module, you can scan an image or document directly into Adobe Acrobat 4.0 or 4.05 on a Windows computer.

TO SCAN INTO ADOBE ADOBE ADOBE:

1. **Launch Adobe Acrobat.**
2. **In the File menu, choose Import, and then choose Scan.**
3. **Select Fiery Scan in the Device area of the Adobe Acrobat Scan dialog box, and click Scan.**
4. **Select the ColorPASS in the Chooser window, and click OK.**
5. **Click Options to display the Fiery Options dialog box in the Fiery Scan window, select the appropriate settings, and then click OK.**
Do not select Match Copy as the color conversion. Select Calibrated RGB.
6. **Click Prescan.**
The prescanned image appears in the Fiery Scan dialog box.
7. **Select the appropriate settings in the Fiery Scan dialog box, and click Scan.**
8. **Click Next to scan more than one page at a time.**

9. Select Done in the Adobe Acrobat Scan dialog box.

See the *Printing Guide* for the instructions on how to select the appropriate settings.

Scanning from CanoBureau Workgroup or Imaging for Windows

When you scan an image from CanoBureau Workgroup series v2.1 or later or from Imaging for Windows, if High Color (16 bit) is selected in the Settings tab of the Display Properties dialog box of the Windows computer Control Panel, scanning may not be performed correctly. As a workaround, select either True Color (24 bit) or True Color (32 bit).

Scanning from Adobe Photoshop

When you scan from Adobe Photoshop for Mac OS, you may find the Fiery Scan option from the Import menu in addition to the Fiery Twain Acquire and Fiery Twain Select options. Do not select the Fiery Scan option because it may cause a printing error.

Fiery Downloader

Mac OS

When printing a PDF file using Fiery Downloader, make sure that Print queue is enabled on the ColorPASS. If not, ask the administrator to enable it.

If you download an old printer font, the ColorPASS stops downloading the font halfway through the process. However, the font will be displayed as “Unknown” in the Font List window.

If you download over a few thousand after-market fonts using Fiery Downloader from Mac OS computers, the Font List window may display font names incorrectly.

PDF files

You cannot print a PDF file that contains pages of different sizes.

Downloading files

If you download more than one job successively using Fiery Downloader, the Print status bar of the Command WorkStation Queues window may not be animated if the second job started printing, and the job may not be canceled from the Print area using the right-mouse command.

If you download a file from the internal removable ZIP drive, clicking the Option button will have no effect.

Brightness

If you download a PostScript file with Brightness set to a setting other than 100%, overriding the job's properties to 100% will have no effect. You can access these properties from the Command WorkStation, Fiery Spooler, or Fiery WebTools.

Size column in the Job Log window

When you print a print job using Fiery Downloader, “0” may be displayed in the Size column of the Job Log window.

Fiery Spooler

Downloading Files from HFS formatted ZIP Disk

To download PostScript files stored on a HFS formatted ZIP disk for use on Mac OS computers from Fiery Downloader, select “All files” in the Files of type pop-up menu. Even though you may see the “.txt” extension after the filename, you can download the file selected.

Downloading TIFF files

You may not be able to print a TIFF file downloaded using Fiery Downloader, depending on the compression format. As a workaround, print the file from the application.

Incompatible settings

If you try to set incompatible print settings from the Override Print Settings window, the Conflict dialog box prompts you to resolve the conflicting settings. If you select Cancel in the Conflict dialog box, the settings may be changed to different settings. This is especially true with the combined use of RGB Source Profile, (Other) Gamma, (Other) White Point, and (Other) Phosphors print settings.

Custom page size override

If you override the page size from a custom page to one of the standard paper sizes (for example, Letter) in the Override Print Settings dialog box, the job may be recognized as a custom page size job, which prevents you to specify the following options:

- Paper Source (other than Stack Bypass)
- Sorter Mode (other than Off or Collate)
- Stack Mode
- Slip Sheet
- Paper Source Alignment
- Transparency Interleaving
- Duplex (other than Manual or off)
- Transparency for Media Type

Compression override

Overriding the Compression setting in the Override Print Settings dialog box may have no effect.

Group Name override

When you override the group name to one that has not been registered, the job prints normally without an error.

When a ColorPASS is disconnected

If the ColorPASS is disconnected, no alert message will appear in the Fiery Spooler window. You may be able to continue manipulating job options, but the operation will fail. When this happens, exit Fiery Spooler and log in again.

Remove White PPT Background

To use this option on a Mac OS computer, set the printer driver option Color Matching to any other setting than PostScript Color Matching.

CMYK Simulation Profile

If you set CMYK Simulation Profile to SWOP-Coated (EFI), DIC (EFI), or Euroscale (EFI) from the Windows 95/98 printer driver with Two-way communication enabled and then try to override the setting from the Override Print Settings window, the pull-down menu displays Printer's Default, preventing you from selecting a setting. As a workaround, click the box again, choose SWOP-Coated, DIC, or Euroscale, and override the setting. This also applies to profiles downloaded using ColorWise Pro Tools Profile Manager for use as simulation or output profile print options.

ColorWise Pro Tools

Profile Manager

If you try to upload a custom RGB source profile or the Apple Standard profile from the RGB Source list, you may not be able to do so.

At the Expert Color Settings window in the Windows 95/98/Me and Windows NT 4.0 printer drivers, you can update your printer driver default settings with the current ColorPASS defaults if Two-Way Communication is enabled. If you have only one profile downloaded as an RGB source profile, the settings (Other) Gamma, (Other) White Point, and (Other) Phosphors are not updated. Instead, the setting "Printer's Default" takes effect. As a workaround, override the settings from the Command WorkStation Properties window or from the Fiery WebSpooler/Fiery Spooler Override Print Settings window.

Fiery WebTools

Installer

Fiery WebTools are not supported on Mac OS. If you try to download the printer driver or Fiery Link for Mac OS from the Installer WebTool using Netscape Communicator on a Windows computer, you may not be successful. To download these files, use Microsoft Internet Explorer.

Fiery WebSpooler

Netscape Communicator

If you access Fiery WebSpooler from Netscape Communicator version 4.6.1, Fiery WebSpooler freezes if you try to close the Fiery WebSpooler window while it is being loaded.

When you access Fiery WebTools from Netscape Communicator version 4.7, if the Fiery WebSpooler Job Log has a log of over 400 print jobs, jobs may not be correctly displayed. If this occurs, use Internet Explorer.

Remove White PPT Background override

The Remove White PPT Background print option is available only from the Override Print Settings window of Fiery WebSpooler. To use this option when printing from a Mac OS computer, set Color Matching to any setting other than PostScript Color Matching.

Custom page size override

If you override the page size from a custom page to one of the standard paper sizes (for example, Letter) in the Override Print Settings dialog box, the job may be recognized as a custom page size job, which prevents you to specify the following options:

- Paper Source (other than Stack Bypass)
- Sorter Mode (other than Off or Collate)
- Stack Mode
- Slip Sheet

- Paper Source Alignment
- Transparency Interleaving
- Duplex (other than Manual or off)
- Transparency for Media Type

Compression override

Overriding the Compression setting in the Override Print Settings dialog box may have no effect.

Group Name override

When you override the group name to one that has not been registered, the job prints normally without an error.

ColorPASS disconnected

If the ColorPASS is disconnected, no alert message will appear in the Fiery WebSpooler window. You may be able to continue manipulating job options, but the operation will fail. When this happens, exit Fiery WebSpooler and log in again.

CMYK Simulation Profile

If you set CMYK Simulation Profile to SWOP-Coated (EFI), DIC (EFI), or Euroscale (EFI) from the Windows 95/98 printer driver with Two-way communication enabled and then try to override the setting from the Fiery WebSpooler Override Print Settings window, the pull-down menu displays Printer's Default, preventing you from selecting a setting. As a workaround, click the box again, choose SWOP-Coated, DIC, or Euroscale, and override the setting. This also applies to profiles downloaded using ColorWise Pro Tools Profile Manager for use as simulation or output profile print options.

Euro currency symbol

Printing the Euro currency symbol

The ColorPASS supports printing the Euro currency symbol as described in this section. Depending on the application, the symbol may not print correctly.

If you override the Instructions setting from the Properties window by entering the Euro font when Character Set is set to Macintosh from the ColorPASS Control Panel, the Euro currency symbol may not be displayed correctly.

Euro fonts may not be displayed correctly in the Instructions field of the Command WorkStation Properties window or of the Fiery WebSpooler/Fiery Spooler Override Print Settings window.

Mac OS 8.5

Using the ATM font—You can print the Euro currency symbol using one of Adobe's Type 1 PostScript Euro fonts. See Adobe's web site at <http://www.adobe.com/type/eurofont.html> for more details. Once you have installed the fonts, select the Euro font you wish to use in your application.

Using the Symbol font—You can use the Mac OS Symbol font to create the Euro currency symbol using the following procedure:

1. **Select the Symbol font.**
2. **Press the Option key and the "T" key at the same time.**

Using other fonts—A number of other fonts provided with Mac OS 8.5 also support the Euro currency symbol. To print these fonts, use this procedure:

1. Select the font you wish to use

For a list of fonts that support the Euro currency symbol, see <http://developer.apple.com/technotes/tn/tn1140.html>.

2. Press the Option key, Shift key, and “2” key at the same time.

Windows 95/98

Using the ATM font—You can print the Euro currency symbol using one of Adobe’s Type 1 PostScript Euro fonts. For more details, see Adobe’s web site www.adobe.com/type/eurofont.html. Once you have installed the fonts, select the Euro font you wish to use in your application.

Using the TrueType fonts that contain the Euro currency symbol—Before you can use the Euro currency symbol with Windows 95, you must install the final Windows 95 Euro product update (available at www.microsoft.com/windows/euro.asp).

1. Select the font you wish to use

For a list of the fonts that support the Euro currency symbol, see www.microsoft.com/opentype/faq/faq12.htm.

2. Enter the Euro currency symbol keystrokes required for your keyboard layout (see the website listed in the previous step).

Setting up the ColorPASS for printing the Euro currency symbol—To print the Euro currency symbol, you must set up the ColorPASS as follows:

- 1. Click the Start button, point to Settings, and click Printers.**
- 2. Select the icon for the ColorPASS and choose properties from the File menu.**
- 3. Click the fonts tab and select “Always use TrueType fonts” or “Send TrueType fonts to the printer according to the font Substitution Table.”**
- 4. If you selected “Send TrueType fonts to the printer according to the font Substitution Table,” click “Edit the table...” and select “Send as Type 42” as the method to send the chosen font.**
- 5. Click OK.**

Windows NT 4.0

Using TrueType fonts that contain the Euro currency symbol—Before you can use the Euro currency symbol with Windows NT 4.0, you must install either the Windows NT 4.0 Euro product update (available at www.microsoft.com/windows/euro.asp) or Windows NT 4.0 Service Pack 5.0.

1. Select the font you wish to use.

For a list of the fonts that support the Euro currency symbol, see www.microsoft.com/opentype/faq/faq12.htm.

2. Enter the Euro currency symbol keystrokes required for your keyboard layout (see the website listed above).

Setting up the ColorPASS for printing the Euro currency symbol—To print the Euro currency symbol, you must set up the ColorPASS as follows:

1. **Choose Print from your application.**
2. **Make sure the ColorPASS is selected as your printer, and click Properties.**
3. **Click the Advanced tab, and scroll to the Graphic icon.**
If a plus sign appears next to the icon, click it.
4. **Click the TrueType font icon, select “Download as Softfont,” and then click OK.**

Applications

Adobe Illustrator

TrueType fonts contained in a PostScript file created with Adobe Illustrator are always embedded as bitmap fonts when converted into a PDF file, which will print poorly. To impose a PostScript file created with Adobe Illustrator, save the file by selecting Save As from the File menu and then Acrobat PDF in the Format pop-up menu in the Save As dialog box. Do not convert the file using Adobe Acrobat Distiller.

Setting Rotate 180 to Yes in the printer driver produces an improper imageable area on the printed job when you print from Adobe Illustrator on a Mac OS computer. As a workaround, access Page Setup from the File menu and then select Flip Horizontal or Flip Vertical for Visual Effects in PostScript Options.

Adobe Illustrator 8.0 for Mac OS

The top and bottom margins for a landscape job may not be displayed correctly. If you print a landscape job with Rotate 180 set to Yes, the imageable areas may not be accurate in the printed output.

Margins for a custom page size job may be greater than those for a regular page size job.

In Adobe Illustrator 8.0/9.0 for Mac OS, if you print using a custom page size in which a greater value is specified for the height than for the width, part of an image may be missing around the leading edge on the paper. If this occurs, specify a custom page size having a greater value for the width.

Adobe PageMaker

Printing Groups features are not supported with PageMaker.

If you specify a Transparency Interleaving print option and print your job from Adobe PageMaker, the job will print on plain paper instead of transparency. If this occurs, select Transparency for Media Type.

Adobe PageMaker 6.5 for Windows 98

When you override the Copies setting only in the Command WorkStation Properties window or Fiery WebSpooler/Fiery Spooler Override Print Settings dialog box and print the job, the job will be reRIPped. This occurs only with raster jobs.

Adobe PageMaker 6.52

To override a duplex print job created with Adobe PageMaker from the Command WorkStation, Fiery WebSpooler, or Fiery Spooler, set Duplex to Off and Paper Source to Autoselect in the printer driver.

The Paper Source option specified in the printer driver may be displayed as “InputSlot” in the Command WorkStation Properties window.

When you print, the Paper Size option may not be displayed correctly in the Command WorkStation Properties window or in the Fiery WebSpooler/Fiery Spooler Override Print Settings window. However, the job will print on the paper size specified.

In the Mac OS version, if you check Thumbnails in the Scale menu in the Paper dialog box, printed output will have toner scattered around the outer page frame. To correct this problem, hold down the Option key while the job prints. Printed output will have the outer page frame in gray as a result.

Adobe Photoshop

In applications like Adobe Photoshop in which an image does not occupy the entire page, the non-image area will be printed as a CMYK image even though the job itself is saved as an RGB file.

When printing from Adobe Photoshop on Windows 95/98, do not select Paper options such as Size or Source in the Print Paper dialog box. Specify those options in the Fiery Printing tab of the ColorPASS printer driver.

QuarkXPress for Windows

When you print a duplex print job using the Paper Source Alignment feature, the alignment values specified for Side 2 will be applied to both Side 1 and Side 2.

QuarkXPress 4.04 for Windows 98

When you reopen a job saved after it has been printed to the ColorPASS, the Installed Options list displays the options last selected in the Available Options list of the Configuration tab before the job was saved. For example, if a job was saved after it was printed and if the Sorter with Stapler option was not installed at that point, the job would not print using the Sorter Mode setting after it was reopened, even though the Sorter with Stapler option was installed afterwards. As a workaround, print the job to the Hold queue, and from the Command WorkStation, override the job settings from the job Properties window, or from Fiery WebSpooler/Fiery Spooler, override the settings from the Override Print Setting window.

QuarkXPress for Mac OS

If you print a job from QuarkXPress 4.04 on a Mac OS computer, the Paper Size setting specified may not be displayed correctly from the job's Properties window. You can access these properties from the Command WorkStation, Fiery Spooler, or Fiery WebTools.

QuarkXPress 3.32 for Mac OS

You cannot select the following print options for the Printer Specific Options settings.

- Create Master
- Use Master
- Media Type
- Transparency Interleaving
- Slip Sheet
- Paper Source Alignment

- Power Form
- Reverse Delivery

Additionally, characters with which Outline or Shadow is selected from the Type Style options of the Style menu may print overlapping each other. If this occurs, move the CIDSavvy file from the PostScript Printer Driver (PPD) File folder to a different folder.

Jobs using the Poster feature of the Adobe PostScript printer driver may not correctly print depending on the combination of the settings specified.

The Paper Size option in the Page Setup dialog box does not show the “Custom” setting. If you specify a custom page size for the Page Attributes settings, the page size specified for Paper Size in the Page Setup dialog box will be the page size that is output. As a workaround, choose Color Generic for the PPD type and specify the size in the Page Setup dialog box.

QuarkXPress 4.1 for Mac OS

The following print options for the Printer Specific Options settings will have no effect.

- Duplex
- Transparency Interleaving
- Slip Sheet
- Stapler Mode
- Sorter Mode
- Tray Alignment

Additionally, if you set Media Type to Transparency or Duplex to Manual for a job in which Landscape is set to Yes, a narrower imageable area may result. Also, the job will print on plain paper if you specify Transparency for Media Type.

As a workaround for all the cases described above, specify Generic Color in Paper Description of the Setup tab and select the page size by accessing Page Setup.

Jobs using the Poster feature of the Adobe PostScript Printer driver may not correctly print depending on the combination of settings specified.

Microsoft Excel 97/2000

If you insert clip art or image data into a Microsoft Excel 97 or 2000 file and specify the Scaling option from the Windows 98 printer driver for printing, if the Scaling option specified exceeds the ranges supported by the driver (for example, 10%), the proportions of the clip art or image data inserted may not be accurate in the printed output.

Microsoft PowerPoint templates

When you import a Microsoft PowerPoint document created from a template into Microsoft Word or Microsoft Excel on a Windows computer, the data may not print correctly.

Microsoft Word 2000

If you print a job created with Microsoft Word 2000, you may experience some difficulty with printing.

If you create an A4 size job and print with Paper Size set to Letter from Microsoft Word 2000, the job will be printed on Letter size paper. As a workaround, uncheck the “Allow A4/Letter Paper Resizing” setting in the Print dialog box.

FreeHand

Specifying Printer Features settings in the Fiery Printing tab from the printer driver on Windows NT 4.0 with FreeHand 7.0 or 8.0 will have no effect.

You cannot select the following print options for the Printer Specific Options settings with FreeHand 7.0/8.0 for Mac OS:

- Transparency Interleaving
- Slip Sheet
- Paper Source Alignment

A job created with FreeHand 8.0 may generate a PostScript error if the Spot Color Matching print option is set to On, and you try to print the job as separations.

PDF

Overriding print settings

For most PDF files, you can override settings for print options such as RGB Source Profile, (Other) Gamma, and (Other) White Point. Use the Command WorkStation, Fiery WebSpooler, or Fiery Spooler to perform the override. However, you cannot override any of these options for a PDF converted from an RGB PostScript file with Adobe Distiller. This is because the PostScript file was automatically converted to CMYK based on the CIE color model.

If a PDF file is a RGB file, you cannot override any of the options.

See the *Color Guide* for more information.

Downloading PDF files

When you download a PDF file created in Adobe Acrobat Distiller 4.0, the file may not print correctly. To avoid this problem, recreate the PDF. In the Job Options of Acrobat Distiller, specify that the file be compatible with Acrobat 3.0.

Do not try to download a job of which size is less than 140mm x 140mm using Fiery Downloader. You can print such jobs from Adobe Acrobat.

Mac OS

Utilities requiring MRJ

To use ColorWise Pro Tools, Fiery Spooler, or Fiery Link, you must have Mac OS Runtime for Java (MRJ 2.2) installed on your Mac OS computer. If you keep any of these utilities opened for a long time, a type 3 error may occur unexpectedly due to the use of MRJ.

Also, if you continuously use any of these utilities to manipulate jobs, the amount of memory used will be increased accordingly.

Configuring connections to the ColorPASS on Mac OS 9

It is recommended to set the Multiple Users function to Off.

Installing Fiery utilities on Mac OS

The Fiery Downloader, Fiery Spooler, and Fiery Scan installers are available in the following languages: English (Fiery Spooler has US and UK versions), French, Italian, Spanish, Japanese, Portuguese (Fiery Spooler has Brazilian and European Portuguese versions), and Dutch (no Fiery Scan).

When you install software as described in *Getting Started*, the appropriate language is automatically selected according to the language that the Apple system software is running. When no match is found, the English version will be auto-installed. This is the so-called Easy Install installation, which is provided with other application software, and is the default procedure.

If you choose Custom Install, however, you need to select the appropriate language. Make sure to choose one that matches the language that the ColorPASS system software is running.

Installing Fiery Utilities

Fiery Utilities

When you install Fiery Utilities software on a Windows computer, if you have Norton AntiVirus 2000 for Windows installed on your computer, a warning message may report the xmlldso.cab file is infected with a virus. This does not mean that the installer file is infected with virus. Select Ignore the problem and continue with installation.

Windows 2000

Using TrueType fonts that contain the Euro currency symbol

You can print the Euro currency symbol using one of the TrueType fonts supported with Windows 2000. For more information, see the Microsoft website www.microsoft.com/windows/euro.asp.

TO USE THE EURO CURRENCY SYMBOL:

1. **Select the font you want to use.**

For a list of the fonts that support the Euro currency symbol, see <http://www.microsoft.com/opentype/faq/faq12.htm>.

2. **Enter the Euro currency symbol keystrokes required for your keyboard layout.**

For more information, see the website listed above.

TO PRINT THE EURO CURRENCY SYMBOL:

1. **Choose Print from your application.**
2. **Make sure the ColorPASS is selected as your printer, and click Properties.**
3. **Click the Advanced button, and scroll to the Graphic icon.**

If a plus sign appears next to the icon, click it.

4. **Click the TrueType Font icon, select Download as Softfont, and then click OK.**